

**Paper Reference 31760H
Pearson BTEC
Level 3 Nationals
Extended Certificate,
Foundation Diploma, Diploma, Extended Diploma**

**INFORMATION TECHNOLOGY
UNIT 1: INFORMATION TECHNOLOGY SYSTEMS**

Thursday 6 June 2019 – Morning

Time: 2 hours (plus your additional time allowance)

Data Book

Contents:

Q2 (b) – Figure 1: Part of a completed data collection form.

**Q3 (a) – Blank page to draw a flowchart to show the process for
'click – and – collect' ordering. (2 copies)**

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Question 2 (b)

Figure 1: Part of a completed data collection form.

First name	Kelvin
Last name	Barbaros
Date of birth	17/07/2002
Telephone number	07700 900729
Address 1	88 Torrent Place
Postcode	SR8 7GC
Email	kbarbaros@bgesal.org

Question 3 (a)

**Blank page to draw a flowchart to show the process
for ‘click – and – collect’ ordering.**

Question 3 (a)

**Blank page to draw a flowchart to show the process
for ‘click – and – collect’ ordering.**